

# 專科門診穩定新症輪候時間

## Waiting Time for Stable New Case Bookings at Specialist Out-patient Clinics

2017年10月1日至2018年9月30日 1 October 2017 – 30 September 2018

(資料只供參考 For reference only)

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為緊急、半緊急和穩定個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into Urgent, Semi-urgent and Stable categories. HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.

|                                      |                           | 醫院聯網 Hospital Clusters |                |                        |                     |                     |                |                |
|--------------------------------------|---------------------------|------------------------|----------------|------------------------|---------------------|---------------------|----------------|----------------|
|                                      |                           | 港島東<br>HK East         | 港島西<br>HK West | 九龍中<br>Kowloon Central | 九龍東<br>Kowloon East | 九龍西<br>Kowloon West | 新界東<br>NT East | 新界西<br>NT West |
| 耳鼻喉科<br>Ear, Nose,<br>Throat         | 中位數 Median                | 39 星期/weeks            | 26 星期/weeks    | 49 星期/weeks            | 78 星期/weeks         | 64 星期/weeks         | 39 星期/weeks    | 54 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 54 星期/weeks            | 80 星期/weeks    | 86 星期/weeks            | 89 星期/weeks         | 79 星期/weeks         | 99 星期/weeks    | 82 星期/weeks    |
| 眼科<br>Eye                            | 中位數 Median                | 50 星期/weeks            | 52 星期/weeks    | 97 星期/weeks            | 13 星期/weeks         | 67 星期/weeks         | 44 星期/weeks    | 65 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 67 星期/weeks            | 63 星期/weeks    | 102 星期/weeks           | 169 星期/weeks        | 73 星期/weeks         | 75 星期/weeks    | 79 星期/weeks    |
| 婦科<br>Gynaecology                    | 中位數 Median                | 34 星期/weeks            | 29 星期/weeks    | 24 星期/weeks            | 56 星期/weeks         | 55 星期/weeks         | 62 星期/weeks    | 35 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 73 星期/weeks            | 56 星期/weeks    | 43 星期/weeks            | 68 星期/weeks         | 84 星期/weeks         | 87 星期/weeks    | 134 星期/weeks   |
| 內科<br>Medicine                       | 中位數 Median                | 29 星期/weeks            | 42 星期/weeks    | 77 星期/weeks            | 94 星期/weeks         | 64 星期/weeks         | 72 星期/weeks    | 85 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 97 星期/weeks            | 103 星期/weeks   | 112 星期/weeks           | 113 星期/weeks        | 93 星期/weeks         | 109 星期/weeks   | 119 星期/weeks   |
| 骨科<br>Orthopaedics &<br>Traumatology | 中位數 Median                | 82 星期/weeks            | 21 星期/weeks    | 59 星期/weeks            | 116 星期/weeks        | 57 星期/weeks         | 94 星期/weeks    | 76 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 101 星期/weeks           | 135 星期/weeks   | 142 星期/weeks           | 128 星期/weeks        | 102 星期/weeks        | 158 星期/weeks   | 111 星期/weeks   |
| 兒科<br>Paediatrics                    | 中位數 Median                | 9 星期/weeks             | 10 星期/weeks    | 14 星期/weeks            | 9 星期/weeks          | 16 星期/weeks         | 12 星期/weeks    | 31 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 14 星期/weeks            | 14 星期/weeks    | 22 星期/weeks            | 30 星期/weeks         | 25 星期/weeks         | 34 星期/weeks    | 35 星期/weeks    |
| 精神科<br>Psychiatry                    | 中位數 Median                | 25 星期/weeks            | 63 星期/weeks    | 25 星期/weeks            | 51 星期/weeks         | 16 星期/weeks         | 49 星期/weeks    | 34 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 53 星期/weeks            | 104 星期/weeks   | 91 星期/weeks            | 134 星期/weeks        | 84 星期/weeks         | 115 星期/weeks   | 98 星期/weeks    |
| 外科<br>Surgery                        | 中位數 Median                | 55 星期/weeks            | 23 星期/weeks    | 49 星期/weeks            | 28 星期/weeks         | 20 星期/weeks         | 33 星期/weeks    | 52 星期/weeks    |
|                                      | 最長 Longest <sup>(1)</sup> | 83 星期/weeks            | 81 星期/weeks    | 65 星期/weeks            | 96 星期/weeks         | 51 星期/weeks         | 76 星期/weeks    | 89 星期/weeks    |

註 Notes :

下次更新日期: 2019年1月31日

Date of Next Update: 31 January 2019

(1) 最長(90百分值數)輪候時間，是指有90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

### 耳鼻喉科

(資料只供參考 For reference only)

### Specialty of Ear, Nose, Throat

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，耳鼻喉科門診共有 98,957 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 98,957 new case bookings in Ear, Nose, Throat Specialist Out-patient Clinics, with cases being triaged as follows:

|                              | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time              |                                |                                |                                |                                |                                |                                |
|------------------------------|--|-------------------|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
|                              | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East                 | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central      | 九龍東<br>Kowloon<br>East         | 九龍西<br>Kowloon<br>West         | 新界東<br>NT East                 | 新界西<br>NT West                 |
| 緊急新症<br>Urgent Case          | 15,125                                     | 15%               | 中位數<br>Median                               | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week |
| 半緊急新症<br>Semi-urgent<br>Case | 19,300                                     | 20%               | 中位數<br>Median                               | 4 星期/weeks                     | 5 星期/weeks                     | 6 星期/weeks                     | 6 星期/weeks                     | 5 星期/weeks                     | 3 星期/weeks                     | 4 星期/weeks                     |
| 穩定新症<br>Stable Case          | 64,516                                     | 65%               | 中位數<br>Median                               | 39 星期/weeks                    | 26 星期/weeks                    | 49 星期/weeks                    | 78 星期/weeks                    | 64 星期/weeks                    | 39 星期/weeks                    | 54 星期/weeks                    |
|                              |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 54 星期/weeks                    | 80 星期/weeks                    | 86 星期/weeks                    | 89 星期/weeks                    | 79 星期/weeks                    | 99 星期/weeks                    | 82 星期/weeks                    |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分位數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

### 眼科 Specialty of Eye

(資料只供參考 For reference only)

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，眼科門診共有 139,291 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 139,291 new case bookings in Eye Specialist Out-patient Clinics, with cases being triaged as follows:

|                              | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time              |                                |                                |                                |                                |                                |                                |
|------------------------------|--|-------------------|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
|                              | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East                 | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central      | 九龍東<br>Kowloon<br>East         | 九龍西<br>Kowloon<br>West         | 新界東<br>NT East                 | 新界西<br>NT West                 |
| 緊急新症<br>Urgent Case          | 46,061                                     | 33%               | 中位數<br>Median                               | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week |
| 半緊急新症<br>Semi-urgent<br>Case | 22,316                                     | 16%               | 中位數<br>Median                               | 7 星期/weeks                     | 6 星期/weeks                     | 5 星期/weeks                     | 5 星期/weeks                     | 2 星期/weeks                     | 4 星期/weeks                     | 4 星期/weeks                     |
| 穩定新症<br>Stable Case          | 70,897                                     | 51%               | 中位數<br>Median                               | 50 星期/weeks                    | 52 星期/weeks                    | 97 星期/weeks                    | 13 星期/weeks                    | 67 星期/weeks                    | 44 星期/weeks                    | 65 星期/weeks                    |
|                              |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 67 星期/weeks                    | 63 星期/weeks                    | 102 星期/weeks                   | 169 星期/weeks                   | 73 星期/weeks                    | 75 星期/weeks                    | 79 星期/weeks                    |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分值數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

婦科

(資料只供參考 For reference only)

### Specialty of Gynaecology

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，婦科門診共有 62,109 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 62,109 new case bookings in Gynaecology Specialist Out-patient Clinics, with cases being triaged as follows:

|                              | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time              |                                |                                |                        |                                |                                |                                |
|------------------------------|--|-------------------|---|--------------------------------|--------------------------------|--------------------------------|------------------------|--------------------------------|--------------------------------|--------------------------------|
|                              | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East                 | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central      | 九龍東<br>Kowloon<br>East | 九龍西<br>Kowloon<br>West         | 新界東<br>NT East                 | 新界西<br>NT West                 |
| 緊急新症<br>Urgent Case          | 9,528                                      | 15%               | 中位數<br>Median                               | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 1 星期/week              | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week |
| 半緊急新症<br>Semi-urgent<br>Case | 8,513                                      | 14%               | 中位數<br>Median                               | 4 星期/weeks                     | 5 星期/weeks                     | 5 星期/weeks                     | 4 星期/weeks             | 6 星期/weeks                     | 5 星期/weeks                     | 4 星期/weeks                     |
| 穩定新症<br>Stable Case          | 43,489                                     | 70%               | 中位數<br>Median                               | 34 星期/weeks                    | 29 星期/weeks                    | 24 星期/weeks                    | 56 星期/weeks            | 55 星期/weeks                    | 62 星期/weeks                    | 35 星期/weeks                    |
|                              |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 73 星期/weeks                    | 56 星期/weeks                    | 43 星期/weeks                    | 68 星期/weeks            | 84 星期/weeks                    | 87 星期/weeks                    | 134 星期/weeks                   |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分位數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

### 內科 Specialty of Medicine

(資料只供參考 For reference only)

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，內科門診共有 141,081 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 141,081 new case bookings in Medicine Specialist Out-patient Clinics, with cases being triaged as follows:

|                           | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time |                                |                           |                        |                                |                                |                |
|---------------------------|--|-------------------|---|-------------------|--------------------------------|---------------------------|------------------------|--------------------------------|--------------------------------|----------------|
|                           | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East    | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central | 九龍東<br>Kowloon<br>East | 九龍西<br>Kowloon<br>West         | 新界東<br>NT East                 | 新界西<br>NT West |
| 緊急新症<br>Urgent Case       | 13,256                                     | 9%                | 中位數<br>Median                               | 1 星期/week         | 少於 1 星期<br>Less than<br>1 week | 1 星期/week                 | 1 星期/week              | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 1 星期/week      |
| 半緊急新症<br>Semi-urgent Case | 26,744                                     | 19%               | 中位數<br>Median                               | 5 星期/weeks        | 4 星期/weeks                     | 5 星期/weeks                | 6 星期/weeks             | 6 星期/weeks                     | 7 星期/weeks                     | 4 星期/weeks     |
| 穩定新症<br>Stable Case       | 99,109                                     | 70%               | 中位數<br>Median                               | 29 星期/weeks       | 42 星期/weeks                    | 77 星期/weeks               | 94 星期/weeks            | 64 星期/weeks                    | 72 星期/weeks                    | 85 星期/weeks    |
|                           |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 97 星期/weeks       | 103 星期/weeks                   | 112 星期/weeks              | 113 星期/weeks           | 93 星期/weeks                    | 109 星期/weeks                   | 119 星期/weeks   |

下次更新日期: 2019 年 1 月 31 日

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(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分值數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

骨科

(資料只供參考 For reference only)

### Specialty of Orthopaedics & Traumatology

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

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於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，骨科門診共有 109,628 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 109,628 new case bookings in Orthopaedics & Traumatology Specialist Out-patient Clinics, with cases being triaged as follows:

|                           | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time |                                |                           |                        |                        |                                |                |
|---------------------------|--|-------------------|---|-------------------|--------------------------------|---------------------------|------------------------|------------------------|--------------------------------|----------------|
|                           | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East    | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central | 九龍東<br>Kowloon<br>East | 九龍西<br>Kowloon<br>West | 新界東<br>NT East                 | 新界西<br>NT West |
| 緊急新症<br>Urgent Case       | 16,903                                     | 15%               | 中位數<br>Median                               | 1 星期/week         | 少於 1 星期<br>Less than<br>1 week | 1 星期/week                 | 1 星期/week              | 1 星期/week              | 少於 1 星期<br>Less than<br>1 week | 1 星期/week      |
| 半緊急新症<br>Semi-urgent Case | 17,019                                     | 16%               | 中位數<br>Median                               | 5 星期/weeks        | 4 星期/weeks                     | 4 星期/weeks                | 7 星期/weeks             | 4 星期/weeks             | 5 星期/weeks                     | 5 星期/weeks     |
| 穩定新症<br>Stable Case       | 75,258                                     | 69%               | 中位數<br>Median                               | 82 星期/weeks       | 21 星期/weeks                    | 59 星期/weeks               | 116 星期/weeks           | 57 星期/weeks            | 94 星期/weeks                    | 76 星期/weeks    |
|                           |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 101 星期/weeks      | 135 星期/weeks                   | 142 星期/weeks              | 128 星期/weeks           | 102 星期/weeks           | 158 星期/weeks                   | 111 星期/weeks   |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分值數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

兒科

(資料只供參考 For reference only)

### Specialty of Paediatrics

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，兒科門診共有 25,761 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 25,761 new case bookings in Paediatrics Specialist Out-patient Clinics, with cases being triaged as follows:

|                           | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time |                                |                                |                                |                                |                |                |
|---------------------------|--|-------------------|---|-------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|----------------|----------------|
|                           | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East    | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central      | 九龍東<br>Kowloon<br>East         | 九龍西<br>Kowloon<br>West         | 新界東<br>NT East | 新界西<br>NT West |
| 緊急新症<br>Urgent Case       | 5,225                                      | 20%               | 中位數<br>Median                               | 1 星期/week         | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 1 星期/week      | 1 星期/week      |
| 半緊急新症<br>Semi-urgent Case | 5,248                                      | 20%               | 中位數<br>Median                               | 4 星期/weeks        | 4 星期/weeks                     | 3 星期/weeks                     | 3 星期/weeks                     | 6 星期/weeks                     | 5 星期/weeks     | 7 星期/weeks     |
| 穩定新症<br>Stable Case       | 15,174                                     | 59%               | 中位數<br>Median                               | 9 星期/weeks        | 10 星期/weeks                    | 14 星期/weeks                    | 9 星期/weeks                     | 16 星期/weeks                    | 12 星期/weeks    | 31 星期/weeks    |
|                           |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 14 星期/weeks       | 14 星期/weeks                    | 22 星期/weeks                    | 30 星期/weeks                    | 25 星期/weeks                    | 34 星期/weeks    | 35 星期/weeks    |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分值數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.

# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

精神科

(資料只供參考 For reference only)

### Specialty of Psychiatry

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，精神科門診共有 45,902 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 45,902 new case bookings in Psychiatry Specialist Out-patient Clinics, with cases being triaged as follows:

|                              | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time              |                |                           |                                |                                |                |                |
|------------------------------|--|-------------------|---|--------------------------------|----------------|---------------------------|--------------------------------|--------------------------------|----------------|----------------|
|                              | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East                 | 港島西<br>HK West | 九龍中<br>Kowloon<br>Central | 九龍東<br>Kowloon<br>East         | 九龍西<br>Kowloon<br>West         | 新界東<br>NT East | 新界西<br>NT West |
| 緊急新症<br>Urgent Case          | 2,750                                      | 6%                | 中位數<br>Median                               | 少於 1 星期<br>Less than<br>1 week | 1 星期/week      | 1 星期/week                 | 少於 1 星期<br>Less than<br>1 week | 少於 1 星期<br>Less than<br>1 week | 1 星期/week      | 1 星期/week      |
| 半緊急新症<br>Semi-urgent<br>Case | 9,046                                      | 20%               | 中位數<br>Median                               | 3 星期/weeks                     | 3 星期/weeks     | 6 星期/weeks                | 3 星期/weeks                     | 4 星期/weeks                     | 4 星期/weeks     | 4 星期/weeks     |
| 穩定新症<br>Stable Case          | 33,818                                     | 74%               | 中位數<br>Median                               | 25 星期/weeks                    | 63 星期/weeks    | 25 星期/weeks               | 51 星期/weeks                    | 16 星期/weeks                    | 49 星期/weeks    | 34 星期/weeks    |
|                              |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 53 星期/weeks                    | 104 星期/weeks   | 91 星期/weeks               | 134 星期/weeks                   | 84 星期/weeks                    | 115 星期/weeks   | 98 星期/weeks    |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分值數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.



# 專科門診新症輪候時間

## Waiting Time for New Case Bookings at Specialist Out-patient Clinics

### 外科 Specialty of Surgery

(資料只供參考 For reference only)

專科門診診所實施分流制度，確保病情緊急並需要及早診治的病人獲得優先跟進及治療。新轉介個案通常先由護士甄別，再經有關專科醫生覆核，然後分為**緊急**、**半緊急**和**穩定**個案。醫管局的目標是把緊急及半緊急新症的輪候時間中位數，分別維持在兩個星期和八個星期之內。

Specialist outpatient clinics have implemented a triage system to ensure patients with urgent conditions requiring early intervention are treated with priority. Referrals of new patients are usually first screened by a nurse and then by a specialist doctor of the relevant specialty for classification into **Urgent**, **Semi-urgent** and **Stable** categories. **HA's targets are to maintain the median waiting time of Urgent and Semi-urgent cases within two weeks and eight weeks respectively.**

於過去 12 個月(2017 年 10 月 1 日至 2018 年 9 月 30 日)，外科門診共有 172,552 個預約新症，經分流的預約新症情況如下：

In the past 12 months (1 October 2017 – 30 September 2018), there were 172,552 new case bookings in Surgery Specialist Out-patient Clinics, with cases being triaged as follows:

|                           | 預約新症<br>New case bookings                  |                   |   | 輪候時間 Waiting Time |                                |                           |                        |                        |                |                |
|---------------------------|--|-------------------|---|-------------------|--------------------------------|---------------------------|------------------------|------------------------|----------------|----------------|
|                           | 數目 <sup>(1)</sup><br>Number <sup>(1)</sup> | 百分比<br>Percentage |   | 港島東<br>HK East    | 港島西<br>HK West                 | 九龍中<br>Kowloon<br>Central | 九龍東<br>Kowloon<br>East | 九龍西<br>Kowloon<br>West | 新界東<br>NT East | 新界西<br>NT West |
| 緊急新症<br>Urgent Case       | 14,886                                     | 9%                | 中位數<br>Median                               | 1 星期/week         | 少於 1 星期<br>Less than<br>1 week | 1 星期/week                 | 1 星期/week              | 1 星期/week              | 1 星期/week      | 1 星期/week      |
| 半緊急新症<br>Semi-urgent Case | 32,274                                     | 19%               | 中位數<br>Median                               | 7 星期/weeks        | 5 星期/weeks                     | 5 星期/weeks                | 7 星期/weeks             | 6 星期/weeks             | 6 星期/weeks     | 5 星期/weeks     |
| 穩定新症<br>Stable Case       | 124,882                                    | 72%               | 中位數<br>Median                               | 55 星期/weeks       | 23 星期/weeks                    | 49 星期/weeks               | 28 星期/weeks            | 20 星期/weeks            | 33 星期/weeks    | 52 星期/weeks    |
|                           |  |                   | 最長 <sup>(2)</sup><br>Longest <sup>(2)</sup> | 83 星期/weeks       | 81 星期/weeks                    | 65 星期/weeks               | 96 星期/weeks            | 51 星期/weeks            | 76 星期/weeks    | 89 星期/weeks    |

下次更新日期: 2019 年 1 月 31 日

Date of Next Update: 31 January 2019

(1) 不包括有待分流的其他個案。Excluding cases pending for triage.

(2) 最長(90 百分值數)輪候時間，是指有 90%的新症可以在早於顯示的輪候時間內就診。The longest (90<sup>th</sup> percentile) waiting time implies that appointments are earlier than the indicated time in 90% of the new case bookings.